



Emergency Operations Plan 2023-2024



VIRGINIA WESLEYAN UNIVERSITY EMERGENCY OPERATIONS PLAN

EMERGENCY INFORMATION: Virginia Wesleyan sees safety as a top priority in creating an educational environment where students, faculty, and staff members can thrive. Although no one wants to think about an emergency situation occurring at Virginia Wesleyan, it is important to be prepared for such occasions.

In effort to prepare for emergencies, the University has a Campus Emergency Response Team (CERT) that convenes administrators, faculty, and staff from all areas of campus life to meet to discuss concerns such as natural disasters and medical emergencies. This group also meets to address immediate campus concerns and urgent situations.

It is important that members of the campus community be aware of Virginia Wesleyan's emergency procedures and, most importantly, are cooperative and responsive in times of an emergency.

CAMPUS EMERGENCY RESPONSE TEAM (CERT): Should a campus emergency arise, the University's Campus Emergency Response Team will provide the leadership and coordination of the University's emergency procedures.

The Senior Vice President serves as the Coordinator of the Campus Emergency Response Team.

Revised July 2023

GENERAL INFORMATION

USING PHONES ON CAMPUS/ON-CAMPUS CALLING: All phone numbers in this guide are listed in their entirety with area codes and exchanges. When calling from a campus phone to another phone on campus, it is not necessary to use the area code and exchange, only the four-digit extension of the phone number (for example: 757.233.8888 can be called by pressing 8888 from any campus telephone).

LOCATION: The University is located in two cities, Virginia Beach and Norfolk. Since the majority of the campus is located in the City of Virginia Beach, emergency services from Virginia Beach are responsible for incidents at Virginia Wesleyan University. Virginia Wesleyan University's permanent address is 5817 Wesleyan Drive, Virginia Beach, VA 23455.

PRIMARY SOURCES OF INFORMATION

- University's website www.vwu.edu
- Campus Security: 757.455.3349
- Marketing and Communications 757.233.8757
- Inclement Weather/Emergency Hotline 757.904.1991
- University's emergency website emergency.vwu.edu (in the event of campus power loss)
- University's Welcome Center 757.455.3200
- Deford Gatehouse, University Entrance 757.455.3289
- Campus emergency line 757.233.8888
- Campus Security cell: 757.652.0009

EMERGENCY CLOSING: The Emergency Response Team makes the decision to close the University based on reports and advisories from the National Weather Service or other public agencies, depending on the nature of the emergency. Should a decision be made to close the University, students, faculty, and staff will be alerted immediately through a variety of means.

- Campus Email - If the University has an early closing, Marketing and Communications, Vice President for Academic Affairs, and/or President should send an email to students, faculty, and staff. SAFE@vwu.edu may be used in case of emergency.
- University Website - In case of a closing of any kind, Marketing and Communications or the Web Master will post an urgent message on the homepage of the University Website, www.vwu.edu.
- Inclement Weather/Emergency Hotline – in the event of inclement weather, the hotline will provide relevant information.
- LiveSafe - In the event of an emergency situation requiring immediate community notification, Campus Security is responsible for sending LiveSafe emergency messages via push notifications. Post-emergency, Campus Security and/or Marketing and Communications will follow up with emails posted on safe@vwu.edu.
- SAFE@vwu.edu - This email address is used to send notices about campus emergencies and safety concerns to Virginia Wesleyan students, faculty, and staff members.
- Closing information will also be available on local television and radio stations.

RADIOS: Campus Security, Facilities Management, Batten Center staff, and the Office of Residence Life utilize handheld radios on different frequencies during normal operation. In case of an emergency, Facilities Management will communicate directly with Campus Security on matters related to public safety and maintenance concerns. Similarly, the Office of Residence Life will communicate with Campus Security on matters relative to student welfare and facility management. Campus Security will act as the liaison between all radio equipped departments on campus in times of crisis. Radios are also available to

essential personnel and will be acquired from Batten Center and Office of Student Activities. The DeFord Gatehouse is also equipped with a radio that connects directly with the third precinct of the Virginia Beach Police Department which is utilized only in timely emergency situations by Campus Security.

RESIDENT STUDENTS: In most instances, when the University is closed, faculty, staff, and students will be encouraged to leave campus. Resident students unable to leave will be permitted to remain on campus and required to follow the established emergency action plans or to vacate following a prescribed plan. See Appendix F for additional detail.

MEDICAL EMERGENCIES

MINOR OR MAJOR MEDICAL EMERGENCY: In the event of a minor or major medical emergency, call Campus Security at 757.233.8888. Do not administer first aid unless you are trained in first aid procedures. Please see Appendix A for detailed procedures.

SEXUAL HARASSMENT: In the event the victim needs medical attention, call Campus Security at 757.233.8888. Otherwise, any intervention must follow the sexual harassment and Title IX protocol described in this document. There are several options available both on campus and in the community. Please see Appendix B for detailed procedures.

PSYCHOLOGICAL: Contact the Director of Counseling and Student Health at 757.455.3131. Please see Appendix C for detailed procedures.

COMMUNICABLE DISEASES: Contact Campus Security at 757.233.8888. Please see Appendix D for detailed procedures.

FIRE EMERGENCIES

GENERAL: In the event of a fire, call Campus Security immediately at 757.233.8888. Please see Appendix E for detailed procedures.

WEATHER EMERGENCIES

GENERAL CLOSING: Please refer to the University's website, www.vwu.edu, the University's inclement weather/emergency hotline, 757.904.1991, for information relative to campus closings and class cancelations. Closing information will also be available on local television and radio stations. Please see Appendix F for detailed procedures.

MANDATORY CAMPUS EVACUATION: In extreme situations, resident students may be required to evacuate campus. Please see Appendix F for detailed procedures.

UTILITY FAILURE

PROCEDURES: In the event of a major utility failure, immediately notify Campus Security at 757.233.8888. Please see Appendix G for detailed procedures.

ADDITIONAL EMERGENCY PROCEDURES

ADDITIONAL EMERGENCY PROCEDURES: In the event of Bio Terrorism, Bomb Threat, Hazardous Materials Spill, Active Shooter, or Hostage and Barricade Situations, please see Appendix H and J for detailed procedures.

UNIVERSITY RESPONSE TO MEDIA

In the event of any emergency, a timely and accurate response to the media is very important. The University representative will be identified by the Office of the President.

ALTERNATE COORDINATOR OF THE CAMPUS EMERGENCY RESPONSE TEAM

Jason Seward, Associate Vice President for Campus Life and Operational Management, will serve as Alternate Coordinator of the Campus Emergency Response Team. He will convene CERT and coordinate campus responses should Keith Moore, Senior Vice President, be unavailable.

CONTINUITY OF OPERATIONS (COOP)

Continuity of Operations (COOP) is an effort to ensure that the University can provide vital services, ensure continuous performance of essential functions, maintain safety, protect essential equipment, reduce disruption to operations, and minimize damage and losses in an emergency. Additionally, COOP identifies relocation sites before the emergency and assists with an orderly recovery after the emergency.

APPENDIX A: MEDICAL EMERGENCIES

1. Call Virginia Beach Emergency Services (ambulance, fire, police, rescue) at 911

Provide the following information:

- Your name
- Your address – 5817 Wesleyan Drive, Virginia Beach, VA 23455
- Your exact location on campus
- Phone number
- Symptoms/problems
- Do not hang up until you are told to do so
- Remain calm

2. Call Campus Security at 757.233.8888.

Provide the following information:

- Your name
- Your exact location on campus
- Phone number
- Symptoms/problems
- Do not hang up until you are told to do so
- Remain calm

3. Control the Environment.

Once you have initiated the emergency procedures, keep any further disturbances to a minimum.

- Keep people away from the immediate area.
- Seek help from others you trust.
- Stay with the person in need or have someone you trust remain with them.
- Do not allow people to gather. This may hinder the emergency services from doing their job.
- Send someone to watch for and direct emergency assistance.

4. Once the emergency is over, if you are a reporting officer or staff member, complete all necessary paperwork. Provide copies of each report to the appropriate campus offices - Campus Security, Senior Vice President, and Office of Residence Life.

APPENDIX B: SEXUAL HARASSMENT

SEXUAL HARASSMENT POLICY: The University will investigate and resolve allegations of sexual and gender-based harassment. Sexual harassment may impact one's ability to participate in or benefit from the University's programs; academic, athletic, or extracurricular activities, and is therefore a violation of their civil rights. It is important to understand that any complaint of this type will have to be investigated both as a potential violation of University policy and as a possible violation of Title IX.

REPORTING SEXUAL HARASSMENT TO UNIVERSITY OFFICIALS

How Do I Report Sexual Harassment?

While the University acknowledges and respects the choice of the victim to report an instance of harassment anonymously, we encourage victims to pursue their complaints through both the University's process for sexual harassment and through the criminal justice system. The criminal investigation is independent from any inquiry undertaken by the Deputy Title IX Coordinators under this policy.

Individuals requiring immediate assistance are encouraged to call 911. Campus Security is also available at their emergency number 757.233.8888.

Should a student wish to discuss the incident confidentially, he or she may contact:

- April Christman, Director of Counseling and Student Health, 757.455.3131, achristman@vwu.edu
- Brandon Foster, Office of Counseling and Student Health Therapist, 757.455.5730, bfoster@vwu.edu
- Marie Porter, Director of Campus Ministries, 757.455.3400, mporter@vwu.edu
- Sentara Student Health Center personnel, 757.455.3343.

These individuals will discuss options which will include medical assistance and official reporting of the incident to University official and external authorities.

Per Federal law, and more specifically the Office of Civil Rights, all University employees, other than those identified above, are required to report any and all instances of sexual harassment to the Title IX Coordinators (See below).

For cases involving faculty or staff exclusively, contact:

- Regina Barletta, Director of Human Resources and Title IX Coordinator, 757.455.3316, rbarletta@vwu.edu.

Students that wish to officially report sexual harassment, and thus forfeit anonymity in order to initiate an investigation by University Officials, and in some instances, external authorities, should report the matter to the Title IX Coordinators (See below).

- Jennifer Cohen, Director of Student Engagement and Deputy Title IX Coordinator, 757.455.3242, jcohen@vwu.edu.
- Brandon Elliott, Head Women's Softball Coach and Deputy Title IX Coordinator, 757.455.3307, belliot@vwu.edu.
- Sarah Guzzo, Director of the Wesleyan Fund and Deputy Title IX Coordinator, 757.233.8785, sguzzo@vwu.edu.
- Jason Seward, Associate Vice President for Campus Life and Operational Management and Deputy Title IX Coordinator, 757.455.2121, jseward@vwu.edu.

APPENDIX C: PSYCHOLOGICAL

1. Contact the Director of Counseling and Student Health at 757.455.3131. If the Director of Counseling and Student Health is not available, contact the Counseling and Student Health Therapist at 757.455.5730.
2. Procedures for Helping the Individual.
 - Introduce yourself and explain that you are there to help.
 - Ask if they would like you to contact a *particular individual* to help. If they have no suggestions tell them, “I’ll call particular individual to get us some help.”
 - Contact an on-campus resource.
 - Stay with the individual in crisis and reassure them that you will remain with them until other help arrives.
 - Express your concern for the individual and his or her situation.
 - If the individual does not wish to cooperate, reassure them that you simply are concerned for their safety and well-being. Do not argue, but be firm and reassuring, “I imagine you may be scared right now, but I simply will stay here to be sure that you are all right.”
 - Do not attempt to physically restrain an individual, but let them know that you feel that getting other help is in their best interest.
 - Do not make any deals or agreements with the person that would not be in your best interest or theirs. For example, “Just let me go home without talking with anyone and I’ll talk to you tomorrow” would not be wise to agree to if the individual has expressed a desire to harm himself or herself.
3. Contact on-campus resources:

Director of Counseling and Student Health	757.455.3131
Director of Residence Life	757.233.8802
Associate Vice President for Campus Life and Operational Management	757.455.2124
Senior Vice President	757.455.3273
Campus Security Officers have training in non-violent crisis intervention	757.233.8888
Director of Campus Ministries	757.455.3400
4. After normal business hours (Monday through Friday, 8:30 a.m. - 4:30 p.m.), Campus Security 757.233.8888 can be of assistance in locating the individuals listed above.

APPENDIX D: COMMUNICABLE DISEASES

1. The campus community will be informed via e-mail, University website (www.vwu.edu), flyers, and/or information sessions about all aspects of the communicable disease.
2. Additional communication may be appropriate with the following agencies and hospitals:
 - **Virginia Department of Health** 804.864.7000
 - **Virginia Beach Department of Health** 757.518.2700
 - **I & O Medical Center** 757.460.0700
 - **NDC Urgent Care** 757.261.0324
 - **Sentara Independence Emergency Room** 757.363.6137
 - **Sentara Leigh Emergency Room** 757.261.6000
 - **Hampton Roads Emergency Management Center** 757.420.8300
3. When it becomes necessary to implement infection control measures due to the potential of high rates of infection within our campus community, the following steps may be taken by the University:
 - The cancellation of classes.
 - The cancellation of sporting events.
 - The cancellation of other public events on campus.
 - The assessment of suitability of student housing for quarantine of exposed and/or ill students.
4. Should the University remain closed for an extended period of time, information will be disseminated on the University's website, www.vwu.edu to all constituents. The information communicated will include, but will not be limited to, the following:
 - Information to students and faculty regarding the continuation of the academic semester and possible alternative methods of instruction.
 - Information to all employees regarding the continuity of maintaining essential operations of the University.
 - Information to all employees and students advising them where to find up-to-date reliable pandemic information from federal, state, and local public health sources.
5. The University will reopen when a proper review and assessment has been made working with federal, state, and local health authorities.
6. For the latest information and guidelines regarding communicable diseases, please refer to the following websites:
 - Virginia Department of Health, www.vdh.virginia.gov/epidemiology
 - The Centers for Disease Control and Prevention (CDC), <https://www.cdc.gov/>, www.cdc.gov/flu/pandemic
 - World Health Organization (WHO), <https://www.who.int/>, <https://www.who.int/emergencies/disease-outbreak-news>
 - Campus Safety Health and Environmental Management Association, www.cshema.org

The pandemic readiness plans for the divisional units of the University follow in alphabetical order.

Academic Division

- The University's academic program will follow the lead of the Campus Emergency Response Team and that of the CICV Pandemic Advisory Task Force.
- Faculty will continue to provide course materials to students and administer assignments, examinations, etc. through electronic means including Blackboard and email correspondence.
- Hybrid and other modified solutions will also assist with instruction.

Advancement

- Remotely maintain operations given adequate access to computer systems and stationery for purposes of gift receipting and notes of appreciation to donors.
- Maintain required contacts with donors, prospects, and alumni through remote computer access and other technology.
- Cancel functions as needed and notify impacted parties/guests.
- Cancel phonathon activities.

Athletics

- Collaborate and follow directions for all faculty/staff and students as provided by the Campus Emergency Response Team.
- Administer notification and cancellation of competitions and events.
- In cooperation with the Old Dominion Athletic Conference (ODAC) and NCAA official, and depending on length of closure, cancel sport schedules and related contracts (i.e. officials, transportation).

Finance and Administration

University Store

- Manager will cross train employees to establish a backup system in which employees can take over certain responsibilities for people who are absent and assign duties to available employees and essential functions.
- Manager will establish reporting schedules that stagger start and stop times to minimize exposures of employees and in case of absences, will reduce store hours.
- Manager will assign work areas that isolate them from other employees and will assemble required Personal Protective Equipment (PPE) and disseminate to employees.
- Manager will ensure that areas are secure from vandalism and inform customers and vendors in case the University is closed.
- In the event that the University is closing, the manager will notify all vendors of the closing through an established distribution list.
- Cashiers will work with the Manager to guide in assigning duties based on available employees.
- In the event of the absence of the Manager, the Cashiers will assume responsibility for the store and will follow PPE guidelines.

Finance and Administration

- All departments will be asked to supply a list of essential products needed to assure availability.
- The Ellucian software is available via Virtual Public Network (VPN) from a designated computer services employee's home computer. From home, purchase orders can be entered and vendors called. A rolodex with vendor's phone numbers and addresses has been created for home use.
- Notify suppliers of school closure and coordinate deliveries. To limit face-to-face contact, will notify Campus Security about the best time to come on campus to print, receive, and dispense materials to departments in need.
- Via VPN from home of designee, they will have remote access to the telephone system. All software changes can be made to the telephone system and voicemail.

- The University's main number (757.455.3200) will be forwarded to Campus Security for all incoming calls.
- The home telephone number of a University designated point of contact will be available to the entire campus. Cell phone will be charged and ready to receive and send calls when away from home.
- A clerk in the Finance and Administration Office, who has been cross-trained, will assume the responsibility for purchasing, creating, and receiving merchandise. The clerk will also be knowledgeable on the Switchboard.
- Information Technology will be the backup for Accounts Payable and will work with the Accounts Payable Bookkeeper as required.

Finance

- Accounts Payable: The Finance and Administration Office has a three-person backup for processing accounts payable transactions for the University. With the use of Ellucian, one or more individuals can manage accounts payable remotely.
- Cash Receipts: In the wake of a disaster that would close the University, the Finance and Administration Office need to be able to deposit funds in order to maintain financial obligations such as payroll and accounts payable bills from vendors. Several staff members are trained to continue financial transactions remotely should the need arise. The Finance and Administration Office maintains a manual cash receipt logs that will allow the posting of these cash receipt transactions in case our Ellucian system is not available. Primarily, Campus Security will be responsible for transporting the funds to the bank for deposit.
- Accounts Receivable: To process student payments, the Finance and Administration Office accepts credit card transactions via Finance Self Service Portal on the Finance and Administration's website.
- Payroll: The Finance and Administration Office processes our Human Resources/Payroll with Automatic Payroll Processing (ADP). This gives us an advantage in an emergency situation as the location that processes our payroll, as well as the computers and personnel that process the payroll for ADP are located off-site (specifically in Roseland, NJ). ADP also has multiple sites throughout the nation in which the payroll can be processed assuming their Roseland location becomes incapacitated. Payroll may be managed at any off-site location that has internet access which would allow the University to process payroll from a staff member's home. All Human Resources transactions are processed by the Director with the Payroll Manager serving as the backup for this function.

Human Resources

- In the event of a pandemic, VWU departments will maintain their established attendance policies which usually require a call from the employee advising his/her supervisor of the need for an unplanned absence and providing status reports on a regular basis during the absence. If an employee wishes to stay home to avoid possible exposure, the employee must have this time off pre-approved by the supervisor, again following established departmental and campus policy. If an employee is unable to comply with policy regarding attendance, the supervisor, with assistance from the Human Resources Director, if needed, will evaluate each situation on a case-by-case basis. If a supervisor determines that an employee is ill (by following the guidelines from the Centers for Disease Control (CDC), that employee may be sent home from work. However, since the confidentiality of medically related information is protected by the federal Health Insurance Portability and Accountability Act (HIPAA), it is unlawful for supervisors to ask their employees for their health information. In addition, should an employee voluntarily share his/her health information, it is unlawful for a supervisor to use or share this information. With this in mind, if a supervisor observes that an employee is ill, that employee may be sent home.
- In the event of a health emergency, the administration has the right to schedule work and assign duties to employees, while balancing the operational needs of the University with the employee's job

description where possible. Supervisors have the discretion to reassign an employee's job duties as deemed necessary, and may explore alternate arrangements in order to ensure the continuation of essential operations.

- Supervisors may consider allowing alternate work arrangements, including working from home. Human Resources encourages supervisors to work with their employees to find ways to enable the employees to perform their job functions while away from their work location. In the case of employees working from home (telecommuting), with regards to Workers' Compensation, the at-home work is considered an extension of the employee's workspace. Injuries occurring in the at-home workspace during work hours will, therefore, be considered under the University's Workers' Compensation Insurance. The employee who is working from home should be instructed to notify his/her supervisor, or supervisor designee, immediately of such an injury. The supervisor (or designee) is then responsible for ensuring appropriate forms, such as the First Report of Accident, are completed and forwarded to the appropriate person in the Finance and Administration Office.
- During a pandemic, supervisors may need to reach certain employees who are responsible for performing certain tasks and are unable to come into work. Therefore, supervisors should request emergency contact information (such as up-to-date personal telephone numbers, cell phone numbers, personal email addresses, family member phone numbers, etc.) from each of their employees. Since the University cannot legally require the employee to share this personal information, this should be in the form of a request, and it should be clearly explained to the employee the restrictive context in which this information might be used (i.e., this information will be kept confidential, will not be distributed, and will only be used in the event of an emergency).
- In the event of a total closure of the University, procedural directions regarding pay and the use of PAL will come from the President and/or President's Cabinet.
- The HR Department will, as it does regularly, make every effort to assist VWU employees in working through any claims issues that might arise. The department will also attempt to keep employees informed of insurance updates, especially concerning matters relating to coverage during the emergency. Insurance notices will be sent through the established means of University emergency communication. During such an emergency, VWU will continue to comply with Federal laws such as the Family Medical Leave Act (FMLA) and the Americans With Disability Act (ADA). In addition, Short-Term Disability (STD) requests will continue to follow current policy, which requires medical documentation of the need for leave and allows each case to be determined on a case-by-case basis. In the event of absence of more than one-half of the Short-Term Disability Committee, short-term disability may be granted retroactively—after members of the Committee have returned to work.
- A plan for continuation of payroll processing is being considered by the Finance and Administration Office. The Finance and Administration Office is responsible for ensuring timely and accurate payment of all benefit invoices including all employee insurances (medical, dental, life, long-term disability) as well as long-term care, retirement, and extended (voluntary) life. Currently, a plan is in place for one back up for this task and a second back up plan will be considered in case of the absence of the first two. In addition, these are tasks that could be completed in a location other than the office (at home).

Enrollment Services

- Cancel functions as needed, in compliance with announcements by public health officials, and notify impacted parties/guests.
- Through the use of the Radius Customer Relations Management (CRM) tool and their school issued iPhones, counselors will maintain contact with prospective students sharing with them updates that have been approved by the administrative leadership of the University.

Division of Campus Life and Operational Management

Campus Security

- Maintain daily operations.
- Monitor information regarding global disease activity.
- Keep students and faculty informed as needed.
- In the event that Campus Security personnel are sick, the department may institute (12) hour shift watches in order to maintain a high level of security throughout the campus.
- All buildings not in use will be on lockdown and secured.
- Campus Security will be stationed at key areas around the campus to prevent the general public from entering the campus grounds.
- Campus Security will help with transporting students to the bus terminals, train stations, and to the airport as directed.
- Campus Security will help with transporting students to Urgent Care Clinics as directed.
- All buildings not in use will be locked down and secured.
- Once the campus has been deemed closed, no visitors will be allowed on campus.

Office of Counseling and Student Health

- Collaborate and follow directions for all faculty/staff and students as provided by the Campus Emergency Response Team.
- In the event of the University closing, each counselor will be responsible for determining those of their current clients that would appropriately warrant an outreach contact to facilitate their leaving campus and smooth their transition home. They will attempt those contacts along with any of those students having scheduled or standing appointments that will be affected by the closure.
- Each counselor to collect files (both electronic and hard copies) for all active existing clients to facilitate off-site contact by phone, video conferencing, and email with those students as needed.
- Each counselor will change their voicemail message to address the closure of the Office of Counseling and Student Health, offer their ability to provide off-site consultation through phone, video conferencing, or email and provide the home, cell, and email contact information needed.

Dining Services

- In the event of a confirmed pandemic, such as avian flu case, Sodexo will receive an immediate notice of any products recalled from either the Food Track electronic bulletins, covering both USDA and FDA recalls, or from their suppliers/distributors directly. If a product is recalled, their supplier will notify their distributors, who will in turn notify their accounts. Sodexo verifies all recalls and notifies their accounts and regional purchasing liaisons directly, ensuring that the recalled products are not served to their customer and removed from further distribution.
- In the event of an outbreak, Sodexo's crisis management program is in place to protect guests, customers, clients, employees, limit property loss, communicate honestly with the public and restore normal operations as quickly and safely as possible. Sodexo's crisis management team is on call 365 days a year and is responsible for coordinating and directing effective responses. Once Sodexo is aware of a confirmed case, dining services will activate their corporate crisis management command center. Their team will also work closely with and take direction from local, state, and federal regulatory associations and health officials.
- Sodexo will follow the direction of the appropriate local, state, and federal regulatory agencies and public health authorities.
- Dining Services will work closely with Facilities Management and Campus Security in securing the dining facility and the existing food supply. Refrigeration units would be set to the lowest settings in

anticipation of a break in power supply, though Facilities Management's plan includes providing a generator to keep these systems running.

- Sodexo has an extensive network of emergency food and water suppliers. A system is in place to obtain these supplies, from large quantities of bottled water, to emergency non-perishable complete meals. Taking direction from the University, these supplies would be ordered and delivered as needed. These plans were developed in the wake of disasters in Louisiana and Florida and the suppliers are experts in delivery in these extreme situations. The University may opt for ordering these supplies in advance, depending on how the pandemic develops. A method of safe delivery of food and water to those on campus will be determined by the severity of the pandemic outbreak.
- All of their purchasing, payroll, and accounting tools are internet accessible and available to their office administrator and all managers from campus. All of these systems have a hard copy backup system, should the internet not be available. Copies of these forms will be stored at the general manager's and office administrator's residence. All payroll and financial records are stored electronically, offsite, in their headquarters in Buffalo, NY.
- All of the contact numbers are listed in the University Emergency Plan and would be valid for this type of emergency.

Facilities Management

- Director will notify all utilities that the University is in evacuation mode.
- Director will order oil and gasoline to top off tanks and will bring in emergency generators for the pump station and for the cafeteria.
- Director will assign duties based on available employees and essential functions.
- Director will establish reporting schedules for required employees that staggers start and stop times, thus minimizing exposures of employees.
- Director will assign specific areas for employees to work that will isolate them from other employees and will assemble required Personal Protective Equipment (PPE) and disseminate to employees.
- Director will ensure that all areas are secured from vandalism as well as possible, paying particular attention to store rooms and mechanical spaces.
- Assistant Director of Facilities Management and Housekeeping will stock up on all cleaning and disinfecting products and work with the Office of Residence Life, to establish a schedule for bathroom cleaning that staggers cleaning between occupied times.
- Assistant Director of Facilities Management will work with Director to assign duties based on available employees.
- Assistant Director of Facilities Management will notify facilities users of closure and that reopening information will be available on our emergency website.

Office of Residence Life

- Office of Residence Life will solicit volunteers from the campus community who would be willing to "take in" students who may not be able to immediately go home in the event of a closing.
- Once classes are cancelled, the residence halls will close. Students will be given 2-4 days to make arrangements to leave campus. Every student will need to leave campus.
- Campus Security and staff will provide assistance to students who need to make travel arrangements and who need transportation to local bus and train stations, or to the airport.
- As students leave, we will ask them to sign out with their RA indicating when they are leaving, where they are going, and the best way to contact them while they are away (cell and home phone number, email, etc.).
- Students will be expected to: Remove all food from their room, including food in their refrigerators. Unplug all electrical equipment. Remove all trash from their rooms. Close all windows and turn off

heating/air conditioning unit. Take all valuables and items that they will need during the closing. Once they leave, students will not be permitted to return to their rooms until the campus reopens.

- Students who do not have transportation to their own homes should, (1) Go home with a friend., (2) “carpool” with a student who lives near them (Staff members can help match students who live near one another), (3) make arrangements to go to the home of a friend or family member who lives closer to the University, or (4) stay with a campus community member until transportation home can be arranged.
- Office of Residence Life will assist students in making travel arrangements, and will ensure that rooms are left in proper condition.
- As students leave, we will ask them to sign out with their RA indicating when they are leaving, where they are going, and the best way to contact them while they are away (cell and/or home phone number, email, etc.)

Senior Vice President

- Inform parents/families that students living on campus may be dismissed during a pandemic and encouraged to return to their permanent residence.
- When the Center for Disease Control (CDC) notifies or announces a suspected or confirmed case (s) in North America, the University will begin the process of educating our community and begin discussions with regard to closing the University and sending students home.
- Recommend that faculty, staff, students, and families seek further information about the pandemic through resources, including key Federal, State and local public health that provide regular updates on the status of the pandemic. For reliable, accurate, and timely information about pandemic flu, see www.pandemicflu.gov.
- Provide faculty, staff, students, and families the locations where they may find updated information concerning the closing (the University’s phone system and website).
- Begin evacuating the residence halls. Students will be given 2-4 days to make arrangements to leave campus.
- Campus Security and Office of Residence Life will provide assistance to students who need to make travel arrangements and who need transportation to local bus and train stations, or to the airport.
- Maintain daily operations in Campus Security by staggering shifts so that officers will not make physical contact with each other, but will stay in touch by radio or cellphone communication.
- Once campus is closed, only essential personnel will be permitted on campus. These individuals will include members of Campus Security, Facilities Management, and other personnel designated by the University’s Vice Presidents in consultation with Office of the President.

APPENDIX E: FIRE EMERGENCIES

1. In the event of a fire, pull the closest fire alarm.
2. Evacuate. Do not re-enter the building under any circumstances. Before evacuating the building, individuals should turn on their room or office light and close the door. Lights left on will assist the fire department. Closing the door will keep the fire from spreading.
3. Call Campus Security immediately at 757.233.8888. Tell the Campus Security where the fire is located.
4. You may also call the Virginia Beach Fire Department by calling 911.
5. Provide the following information:
 - Your name
 - Your address - 5817 Wesleyan Drive, Virginia Beach, VA
 - The exact location on campus
 - Phone number
 - Do not hang up until you are told to do so
 - Remain calm
5. If you are trapped in a room during a fire:
 - Put a towel, preferably wet, under the door to keep out smoke.
 - While in the building, stay low to the ground.
 - Check the door to see if it is hot before opening. Do not open if hot or warm.
 - If smoke is in the hallway, crawl to exit, pull alarm. Do not try to put out fire.
 - If your clothes catch on fire, remember: Stop, Drop, and Roll.
 - Open window blinds so rescue workers can locate you.
6. It is recommended that members of the campus community assemble in the following locations in the event of a fire.

Batten Center	University Commons
Blocker Hall	Honors Lot
Boyd Dining Center	University Commons
Bray Village	By the Flag Poles in front of Godwin Hall
Monumental Chapel	Sidewalk by Boyd Dining Center
Clarke Hall	Godwin Lawn
Godwin Hall	Godwin Lawn
Greer Environmental Center	University Commons
Goode Fine and Performing Arts	Bray Lot
Hofheimer Library	University Commons
AllenVillage	Allen Lot
Brock Village	Double Walkway toward Chapel
Honors Village	Walkway heading to the Chapel
7. Do not use fire extinguisher except in the case of a small fire. Let the fire department put out the fire.
8. Keep people out of the building until fire department or Campus Security gives orders to return.

9. Call Campus Security at 757.233.8888 to administer first aid if necessary.
10. Alert Facilities Management at 757.455.3365 to assist with proper clean up.
11. In the event of a chemical fire, move farther away from the burning building. Vapors and reactions to heat may prove fatal.

FIRE DRILLS: Fire drills are required by law. Each semester the University conducts several scheduled fire drills (one approximately every 30 days). In addition to being in compliance with the city ordinance, these drills ensure that students and staff know what to do when an alarm sounds. Therefore, fire drills are a critical part of our emergency procedures and should be treated as if there really is a fire. You cannot expect students to respond maturely to a fire drill unless you do the same.

STUDENTS WITH DISABILITIES: Office of Residence Life will provide Campus Security with a list of residence hall rooms where students with disabilities live. In the event that the fire alarm sounds in an area where a disabled student lives, Campus Security should go to his/her room and assist the student in exiting the building.

In the event of a fire alarm in a non-residential building, individuals with disabilities should go to nearest stairwell and wait for assistance on the landing. Security and Fire Personnel should check the stairwell landings upon arrival for individuals who need assistance exiting the buildings.

APPENDIX F: WEATHER EMERGENCIES

GENERAL INFORMATION: Should a decision be made to close the University, students, faculty, and staff will be alerted immediately through a variety of sources. The University's website, www.vwu.edu, and inclement weather/emergency hotline, 757.904.1991, are two important sources for closing information. Closing information will also be available on local television and radio stations and through social media.

PLAN A - UNIVERSITY CLOSES AND HALLS REMAIN OPEN (24 - 36 HOURS NOTICE): The University community will be notified of the plan of action. Vice Presidents will notify their staffs. The President will notify the Chair of the Board and the members of the Executive Committee. Students will be notified via e-mail postings and personal conversations.

- Students from the immediate area are encouraged to return to their families to ride out the storm.
- No visitors will be allowed on campus and use of alcohol is prohibited.
- Office of Residence Life will be required to stay on campus throughout the storm.
- Equipment and other University property is relocated or secured (i.e. patio furniture in Honors and Brock Villages and underneath the Batten overhangs should be relocated to indoors and faculty and staff computers located on floors of low-lying offices should be stored at a higher level in case of flooding).
- Utilize equipment - phone, internet, and other media - as long as possible and then switch to radio frequencies.
- Should our campus network go down due to weather conditions, updates on the status of the University will be made available on our emergency website at emergency.vwu.edu.
- Key personnel should use cell phones for communication.
- Food and bottled water will be dispersed to Village locations prior to the storm's arrival.
Bray Village - Eggleston and Rose Hall first floors
Allen Village - East and Johnston Suites
Brock Village - North A, South A, and Teagle A Suites, Townhomes and Apartments, in the first floor inner hallway of apartments.
Honors Village - The Resident Assistants' Townhome(s).
- Food and bottled water will be available during established meal times in the dining hall (11:00 a.m. - 12:00 p.m. for lunch and 4:30 p.m. - 5:30 p.m. for dinner).
- In the event of an extended power outage, Director of Facilities Management will obtain backup power for the sewage pumping station by Smith Drive at the Maintenance turnoff, the Brock Village pumping station, and the Food Services Operation (this last unit also will keep the telephone switch up and running). If an extended outage is apparent, some power may be restored to Bray and Allen Villages by smaller generator units. Batten Center has its own emergency generator.

PLAN B - UNIVERSITY AND RESIDENCE HALLS CLOSE (48 - 72 HOURS NOTICE): The University community will be notified of the plan of action. Vice Presidents will notify their staffs. The President will notify the Chair of the Board and the members of the Executive Committee. Students will be notified via e-mail, flyers, and social media.

- Should our campus network go down due to weather conditions, updates on the status of the University will be made on our emergency website at: emergency.vwu.edu.
- Key personnel should use cell phones for communication.
- Equipment and other University property is relocated or secured (i.e. patio furniture in Honors and Brock Villages and underneath the Batten overhangs should be relocated to indoors and faculty and

staff computers located on floors of low-lying offices should be stored at a higher level in case of flooding).

OPTION 1: HALLS CLOSE AND STUDENTS CONVENE IN CENTRAL LOCATION:

- Only those students with permission from the Director of Residence Life may stay on campus.
- All students who must stay will be convened in the CMAC during the storm under the supervision of the Office of Residence Life.
- No visitors will be allowed on campus and use of alcohol is prohibited.
- Utilize phone, internet and other media as long as possible.
- Campus Security will stage two vehicles at the Chesapeake Bay Academy in the event of flooding on Smith Drive.
- Students may return to individual rooms once the storm passes and campus facilities are assessed.
- Provisions will be available during established meal times in the dining hall (11:00 a.m. - 12:00 p.m. for lunch and 4:30 p.m. - 5:30 p.m. for dinner).

OPTION 2: HALLS CLOSE AND STUDENTS WITHOUT ACCESS TO TRANSPORTATION ARE TRANSPORTED OUT OF THE AREA:

- Should it be deemed necessary to vacate the campus entirely, arrangements will be made to transport students and essential staff to locations recommended by local authorities and the Virginia Beach Department of Emergency Services.
- Should our campus network go down due to weather conditions, updates on the status of the University will be made available on our emergency website at: emergency.vwu.edu.

MANDATORY EVACUATION: Evacuation of the Virginia Wesleyan University campus should only occur upon the recommendation or mandatory orders of City, State, or Federal Civil Emergency Services. Once the determination to evacuate the campus is made, Plan B, Option 2 will be implemented.

APPENDIX G: UTILITY FAILURE

1. In the event of a major utility failure, immediately notify Campus Security at: 757.233.8888.
2. Campus Security will notify Facilities Management, the Office of Residence Life, and Information Technology.
3. If necessary (for example, in the case of a gas leak), evacuate the building.
4. It is recommended that members of the campus community assemble in the following locations in the event of a utility failure.

Batten Center	University Commons
Blocker Hall	Honors Lot
Boyd Dining Center	University Commons
Bray Village	By the Flag Poles in front of Godwin Hall
Monumental Chapel	Sidewalk by Boyd Dining Center
Clarke Hall	Godwin Lawn
Godwin Hall	Godwin Lawn
Greer Environmental Center	University Commons
Goode Fine and Performing Arts	Bray Lot
Hofheimer Library	University Commons
AllenVillage	Allen Lot
Brock Village	Double Walkway toward Chapel
Honors Village	Walkway heading to the Chapel
5. Remain calm and patient.
6. The Director of Facilities Management will be responsible for contacting the appropriate utility company to facilitate repairs.
7. The Director of Facilities Management will be responsible for informing and updating members of CERT and other relevant campus personnel as to the standing of the utility failure.

APPENDIX H: SUSPICIOUS PACKAGE AND HAZARDOUS MATERIALS

SUSPICIOUS PACKAGE:

1. Do not handle, shake, smell, or taste the contents of any suspicious envelope or package.
2. Leave the letter or package where it is.
3. Get everyone out of the room and close the door or section off the area to prevent others from entering.
4. Contact Campus Security at 757.233.8888, and wait for their arrival. Campus officials will contact the police.
5. Wash your hands with soap and water.

HAZARDOUS MATERIALS SPILL: A hazardous material is any compound that is flammable, corrosive, detonable, toxic, radioactive, an oxide, an etiological agent, or is highly reactive and may have detrimental effects upon operating and emergency personnel, the public, equipment and/or the environment.

1. If an accident involving a hazardous material occurs, prompt notification of Campus Security at 757.233.8888 is required. Campus officials will contact the police and other emergency personnel, if necessary.
2. Practice extreme caution.
3. Alert Facilities Management at 757.455.3365 to assist with proper clean up.

APPENDIX I: CONTINUITY OF OPERATIONS (COOP)

GENERAL INFORMATION: Many threats can disrupt the operations of the University. These threats will vary in magnitude and extent. The damage from an emergency could be reparable in a short time (i.e., a matter of days or weeks) or it could be so extensive it will take months to years to return to normal operations.

PURPOSE: COOP will outline an executive decision process for the quick and accurate assessment of the situation and determination of the best course of action for response and recovery in each case.

- Key personnel should use cell phones for communication.
- A level of emergency will be determined by the Senior Vice President, based on reports and advisories from University officials and public agencies.

LEVEL 1 - Disruption of up to 12 hours with little effect on services or impact to essential functions or critical systems.

- No COOP activation required, depending on individual department requirements.

LEVEL 2 - Disruption of 12 to 72 hours with minor impact on essential functions.

- Limited COOP activation depending on individual department requirements.

LEVEL 3 - Disruption to one or two essential functions or to a vital system for no more than three days.

- May require movement of some personnel to an alternate work site or location for less than a week.

LEVEL 4 - Disruption to one or two essential functions or to the entire University with potential of lasting for more than three days, but less than fourteen days.

- May require activation of orders of succession for some key personnel.
- May require movement of some personnel to an alternate work site or location for more than a week.

LEVEL 5 - Disruption of the entire University with a potential for lasting at least fourteen days.

- Requires activation of orders of succession for some key personnel.
 - Requires movement of many, if not all personnel, to an alternate work site for more than fourteen days.
- The University community will be notified of the plan of action. Vice Presidents will notify their staffs. The President will notify the Chair of the Board and the members of the Executive Committee. Students will be notified via LiveSafe, e-mail, flyers, and personal conversations.
 - As a precursor to any special event on campus, an incident action plan should be developed to assist with any possible events, problems, or actions required to ensure a method for coordinating responses to an emergency. Campus Security will prepare a special events action plan and submit to the Senior Vice President for dissemination.

APPENDIX J: UNFORESEEN LIFE-THREATENING EMERGENCIES

GENERAL INFORMATION: An Unforeseen Life-Threatening Emergency is defined as a crisis situation where the actions of an individual or group of individuals may result in serious injury and/or death to members of the campus community. An Unforeseen Life-Threatening Emergency is not a health concern or other non-urgent matter that can be managed through means that will not disrupt the campus community. Gunfire, bomb threats, and hostage situations are all examples of Unforeseen Life-Threatening Emergencies.

All Unforeseen Life-Threatening Emergencies may require the assistance of the Virginia Beach Police Department. The University's primary concern during an Unforeseen Life-Threatening Emergency will be safety and communication.

As soon as an emergency of this nature is encountered, the campus community members should notify Campus Security at 757.233.8888 or call the Virginia Beach Police Department at 911. Campus Security must be contacted if possible in order to provide proper assistance and directional assistance for the Virginia Beach Police Department arriving on scene.

During an Unforeseen Life-Threatening Emergency, all community members should follow the directions provided via the LiveSafe application and that which is announced through other means of communication.

THREATENING OR SUSPICIOUS PHONE CALLS:

1. Remain calm.
2. Notify authorities immediately:
 - Notify your facility supervisor, such as a manager, operator, or administrator.
 - Call 9-1-1 or your local law enforcement if no facility supervisor is available.
3. For threats made via phone:
 - Keep the caller on the line as long as possible. Be polite and show interest to keep them talking.
 - **DO NOT HANG UP**, even if the caller does.
 - If possible, signal or pass a note to other staff to listen and help notify authorities.
 - Write down as much information as possible—caller ID number, exact wording of threat, type of voice or behavior, etc.—that will aid investigators.
 - Record the call, if possible.
 - Be available for interviews with facility supervisors and/or law enforcement.
 - Follow authorities' instructions. Facility supervisors and/or law enforcement will assess the situation and provide guidance regarding facility lock-down, search, and/or evacuation.

NOTE: Members of the Campus Emergency Response Team, and other essential personnel, will work with authorities to develop and enact a detailed action plan, which contains procedures for responding to such emergencies. The community is encouraged to download the LiveSafe application and to report any suspicious individuals or activity to Campus Security by using the LiveSafe app or by calling 757.233.8888.

APPENDIX K: GLOSSARY OF KEY TERMS

Accessible

Having the legally required features and/or qualities that ensure entrance, participation and usability of places, programs, services and activities by individuals with a wide variety of disabilities.

Agency

A division of business or government with a specific function offering a particular kind of assistance. Incident Command Systems (ICS) agencies are defined either as jurisdictional (having statutory responsibility for incident management) or as assisting or cooperating (providing resources or other assistance).

American Red Cross

An organization chartered by statute and agreements with the responsibility of helping meet the human needs of disaster victims.

Catastrophe (catastrophic incident)

Any natural or manmade incident, including acts of terrorism, that results in extraordinary levels of mass casualties, damage or disruption severely affecting the population, infrastructure, environment, economy and/or government functions.

Command Post

That location at which primary Command functions are executed; usually collocated with the Incident Base. Also referred to as the Incident Command Post.

Command Section

One of the five functional areas of the Incident Command System. The function of command is to direct, control, or order resources, including people and equipment, to the best possible advantage.

Continuity of Operations

A process of identifying the essential functions - including staff, systems and procedures that ensure the continuation of the agency's ability to operate.

Continuity of Operations Plan (COOP)

In the context of Virginia state government, the Governor has required all executive branch agencies to complete and exercise a plan that identifies essential functions and provides the resources to ensure the agency's ability to continue those operations.

Coordination

The process of systemically analyzing a situation, developing relevant information, and informing appropriate personnel of viable alternatives for selection of the most effective combination of available resources to meet specific objectives.

Crisis Management

A predominantly law enforcement function that includes measures to identify, acquire and plan the use of resources needed to anticipate, prevent, and/or resolve a threat or act of terrorism. It is also a function of University personnel in response to campus emergency matter.

Declaration of Emergency

Whenever, in the opinion of the University's President or designated personnel, the safety and welfare of the people of the campus require the exercise of extreme emergency measures.

Decontamination

The process of making people, objects, or areas safe by absorbing, destroying, neutralizing, making harmless, or removing the Hazardous Materials (HAZMAT).

Emergency

As defined by the *Code*, “any occurrence, or threat thereof, whether natural or man-made, which results or may result in substantial injury or harm to the population or substantial damage to or loss of property or natural resources.”

Emergency Alert System (EAS)

A network of broadcast stations interconnecting facilities authorized by the Federal Communications Commission to operate in a controlled manner, according to the State Emergency Alert System (EAS) Plan to inform the public of needed protective actions in the event of an emergency or disaster situation.

Emergency/Disaster

An event that demands a crisis response beyond the scope of any single line agency or service and that presents a threat to a community or larger area. An emergency is usually an event that can be controlled within the scope of local capabilities; a major emergency or disaster usually requires resources beyond what is available locally.

Emergency Coordinating Officer

An individual appointed by the President of the university as directed by Executive Order # 44 actively plans, trains and acts in the interest of the protection of the institution's community and coordinates with the Office of Commonwealth Preparedness. This individual is the Senior Vice President at Virginia Wesleyan.

Emergency Management

The preparation for and the carrying out of functions to prevent, minimize, and repair injury and damage resulting from natural or manmade disasters. These functions include fire-fighting, police, medical and health, rescue, warning, engineering, communications, evacuation, resource management, plant protection, restoration of public utility services, and other functions related to preserving the public health, safety, and welfare.

Emergency Operations Center (EOC)

A facility from which authorities direct and control emergency operations; where information about the status of the emergency situation is officially collected, assimilated, and reported on; where coordination among response agencies takes place; and from which outside assistance is officially requested.

Emergency Operations Plan (EOP)

A document which provides for a preplanned and coordinated response in the event of an emergency or disaster situation.

Emergency Responder

Includes local, state and federal emergency services, public safety, law enforcement, emergency medical services (pre-hospital and hospital), search and rescue, fire services, and related personnel, agencies and authorities.

Emergency Services

The preparation for and carrying out of the functions to prevent, minimize and repair injury and damage resulting from natural or man-made disasters, together with all other activities necessary or incidental to the preparation for and carrying out of the foregoing functions. (*Code §44-146.16* for list of included services.)

Emergency Support Function

A function that provides support and coordinates certain resources in response to emergencies or disasters.

Evacuation

Assisting people to move from the path or threat of a disaster to an area of relative safety.

Exercise

An activity designed to promote emergency preparedness; test or evaluate emergency operations plans, procedures, or facilities; train personnel in emergency response duties, and demonstrate operational capability. There are three specific types of exercises: tabletop, functional, and full scale.

Federal Disaster Assistance

Aid to disaster victims and/or state and local governments by federal agencies under provisions of the Booker T. Stafford Relief and Emergency Assistance Act of 1988 (PL 93-288).

First Responder

Skilled personnel who in the early stages of an incident are responsible for the protection and preservation of life, property, evidence and the environment, such as government and non-governmental police, fire, emergency medical, search and rescue, emergency management, public health, public works and authorities.

Geographic Information System

A computer system capable of assembling, storing, manipulating, and displaying geographically referenced information, i.e.-data identified according to their locations.

Hazardous Materials

Substances or materials which may pose unreasonable risks to health, safety, property, or the environment when used, transported, stored or disposed of, which may include materials which are solid, liquid, or gas. Hazardous materials may include toxic substances, flammable and ignitable materials, explosives, or corrosive materials, and radioactive materials.

Hazardous Materials Emergency Response Plan

The plan was developed in response to the requirements of Section 303 (a) of the Emergency Planning and Community Right-to-Know Act (Title III) of Superfund Amendments and Reauthorization Act of 1986. It is intended to be a tool for our community's use in recognizing the risks of a hazardous materials release, in evaluating our preparedness for such an event, and in planning our response and recovery actions.

Incident

An occurrence or event, natural or human-caused, that requires an emergency response to protect life or property.

Incident Action Plan (IAP)

An oral or written plan containing general objectives reflecting overall strategy for managing an incident.

Incident Command System

A model for disaster response that uses common terminology, modular organization, integrated communications, unified command structure, action planning, manageable span or control, pre-designed facilities, and comprehensive resource management. In ICS there are five functional elements: Command, Operations, Logistics, Planning and Finance/Administration.

Incident Commander

The individual responsible for the management of all incident operations.

Initial Damage Assessment Report

A report that provides information regarding overall damage to public and private property, thereby providing a basis for emergency declaration and/or disaster assistance.

Integrated Communications Plan

This plan coordinates the use of available communication means and establishes frequency assignments for certain functions.

Joint Information Center

A facility established to coordinate all incident-related public information activities. It is the central point of contact for all news media at the scene for the incident. Public information officials from all participating agencies should collocate at the JIC.

Joint Field Office (JFO)

A temporary federal facility established near a declared disaster area to provide a central point for federal, state, voluntary and local officials with responsibilities for incident oversight, direction and assistance.

Local Emergency

The condition declared by the local governing body when, in its judgment, the threat or actual occurrence of a disaster is or threatens to be of sufficient severity and magnitude to warrant coordinated local government action to prevent, or alleviate loss of life, property damage, or hardship. Only the Governor, upon petition of a local governing body, may declare a local emergency arising wholly or substantially out of a resource shortage when he deems the situation to be of sufficient magnitude to warrant coordinated local government action to prevent or alleviate the hardship or suffering threatened or caused thereby.

Major Disaster

Any natural catastrophe (including any hurricane, tornado, storm, high water, wind-driven water, tidal wave, tsunami, earthquake, volcanic eruption, landslide, mudslide, snowstorm, or drought) or, regardless of cause, any fire, flood, or explosion in any part of the United States that, in the determination of the President, causes damage of sufficient severity and magnitude to warrant major disaster assistance under the Stafford Act to supplement the efforts and federal warning centers or other federal agencies to the state warning points.

Mitigation

Activities that actually eliminate or reduce the chance occurrence or the effects of a disaster. Examples of mitigation measures include, but are not limited to, the development of zoning laws and land use ordinances, State building code provisions, regulations and licensing for handling and storage of hazardous materials, and the inspection and enforcement of such ordinances, codes and regulations.

Mutual Aid Agreement

A written agreement between agencies and/or jurisdictions in which they agree to assist one another, upon request, by furnishing personnel and equipment in an emergency situation.

National Incident Management System (NIMS)

A system mandated by the federal Homeland Security Presidential Directive (HSPD) #5 that provides a consistent, nationwide approach for governments (federal, state and local), voluntary agencies and the private sector to work effectively and efficiently together to prepare for, respond to, and recover from incidents, regardless of cause, size or complexity. NIMS uses a core set of concepts, principles and terminology.

National Response Framework

Establishes a process and structure for the systematic, coordinated, and effective delivery of federal assistance to address the consequences of any major disaster or emergency.

Preparedness

The development of plans to ensure the most effective, efficient response to a disaster or emergency. Preparedness activities are designed to help save lives and minimize damage by preparing people to respond appropriately when an emergency is imminent. Preparedness also includes establishing training, exercises and resources necessary to achieve readiness for all hazards.

Recovery

Activities that address the short-term and long-term needs and the resources to assist, restore, strengthen and rebuild affected individuals and communities.

Response

Activities that address the short-term, direct effects of an incident. Response includes immediate actions to save lives, protect property and meet basic human needs.

Threat

Any indication of possible violence, harm or danger.

Volunteer

Any individual accepted to perform services by any agency that has authority to accept volunteer services when the individual performs services without promise, expectation, or receipt of compensation for services performed.

Washington Area Warning System (WAWAS) – A regional warning system that serves Northern Virginia, the District of Columbia, selected federal agencies, and certain southern Maryland jurisdictions in the National Capital Region (NCR).

Unified Command

Shared responsibility for overall incident management as a result of a multi-jurisdictional or multi-agency incident. In the event of conflicting priorities or goals, or where resources are scarce, there must be a clear

line of authority for decision-making. Agencies contribute to unified command by determining overall goals and objectives, jointly planning for tactical activities, conducting integrated tactical operations and maximizing the use of all assigned resources.

APPENDIX L: LIST OF ACRONYMS AND ABBREVIATIONS

ARC	American Red Cross
CONOPS	Concept of Operations
CONPLAN	Concept of Operations Plan
COOP	Continuity of Operations Plan
ECO	Emergency Coordinating Officer
EOC	Emergency Operations Center
EAS	Emergency Alert System
EMS	Emergency Medical Services
EOP	Emergency Operations Plan
ESF	Emergency Support Function
EPZ	Emergency Planning Zone (Radiological term)
HAZMAT	Hazardous Material(s)
IAP	Incident Action Plan
IC	Incident Commander
ICS	Incident Command System
ICP	Integrated Communications Plan
IDA	Initial Damage Assessment
IDAR	Initial Damage Assessment Report
JFO	Joint Field Office
JIC	Joint Information Center
MAA	Mutual Aid Agreement
MACC	Multi-Agency Coordination Center
MACS	Multi-Agency Coordination System
MOU	Memorandum of Understanding
NGO	Nongovernmental Organization
NIMS	National Incident Management System
NRF	National Response Framework
NWS	National Weather Service
OSHA	Occupational Safety and Health Administration
PDA	Preliminary Damage Assessment
RACES	Radio Amateur Civil Emergency Services
SAR	Search and Rescue
SOP	Standard Operating Procedure
UC	Unified Command

APPENDIX M: MAPS AND CHARTS

Virginia Wesleyan University Campus Map



CAMPUS BUILDINGS

- 1 Allen Commons
- 2 Batten Student Center
- 3 Blocker Hall
- 4 Blocker Youth Center
- 5 Boyd Dining Center
- 6 Brock Commons
- 7 Clarke Hall
- 8 DeFord Gatehouse
- 9 DeFord Manor
- 10 Eggleston Commons
- 11 Beverly Hall
- 12 Hofheimer Theatre
- 13 Godwin Hall
- 14 Goode Fine and Performing Arts Center
- 15 Greer Environmental Sciences Center
- 16 Hofheimer Library
- 17 Monumental Chapel
- 18 Beazley Recital Hall

ATHLETIC FACILITIES

- A1 Birdsong Field
- Paphites Pavilion
- A2 Everett Tennis Center
- A3 Founders Field
- A4 Rogers Track and Field
- A5 TowneBank Arena
- A6 TowneBank Park
- Y Broyles Field
- Z Perry Field
- A7 Trinder Center
- Foster Field

OTHER

- | | |
|---|-------------------------|
| B1 Alpine Tower | B9 Heritage Plaza |
| B2 Apiary | B10 Heritage United |
| B3 The Beacon | Methodist Church |
| B4 Chesapeake Bay Academy | B11 The Marlin |
| B5 Climate Research Station/SmartFlower | B12 Marlin Meadows |
| B6 Disc Golf Course (Start) | B13 Peace Garden |
| B7 Facilities Management | B14 Renn Reserve & Pond |
| B8 Greer Center Greenhouse | B15 Veterans Memorial |
| | B16 Wilson Arboretum |
- TRAILS AT WESLEYAN WOODS

RESIDENTIAL VILLAGES

- R1 Allen Village (II)
- A East Hall
- B Graybeal Hall
- C Johnston Hall
- D Smithdeal Hall
- E Gum Hall
- F Roop Hall
- R2 Bray Village (I)
- G Pruden Hall
- H Eggleston Hall
- I Old Hall
- J Kellam Hall
- K Rose Hall
- L Birdsong Hall
- R3 Brock Village (III)
- M North Hall
- N South Hall
- O Teagle Hall
- P North Townhouses
- Q South Townhouses
- R Apartments
- R4 Honors Village (IV)
- S Broyles Hall
- T DeFord Hall
- U Hendrix Hall
- V Mastracco Hall
- W Watts Hall
- X Honors Hall
- R5 Coastal 61 at Oxford Village



5817 WESLEYAN DRIVE • VIRGINIA BEACH • VIRGINIA 23455 • VWU.EDU



VWU Campus Offices and Destinations

BATTEN STUDENT CENTER

Alumni Galleria
Athletic Hall of Fame
Athletics Suite *2nd floor*
Batten Fitness Center
Chaplain
Coastal Market
Counseling Services *2nd floor*
Cunningham Multi-Activity Center (CMAC)
Duplication & Postal Services
Gender & Sexuality Equity *2nd floor*
Harbor Grill
Marlin Chronicle *2nd floor*
Natorium
Pearce Suite *2nd floor*
Racquetball Courts
Residence Life
Rock Climbing Wall
Scribner University Store
Student Activities

- *Mobile Marlins*
- *Off The Hook*
- Student Government Association

TowneBank Arena
UREC (Recreation and Wellness)

BEVERLY HALL

Cabell Visual Arts Studio
Hofheimer Theatre
Parsons Foundation Rehearsal Room
Wesleyan Sacred Music Institute

BLOCKER HALL

Batten Honors College
Blocker Auditorium

BLOCKER YOUTH CENTER

Tidewater Collegiate Academy
YMCA Camp Red Feather

BOYD DINING CENTER

Board of Trustees Suite
Dining Hall
Founders Foyer
President's Dining Room

CLARKE HALL

Academic Affairs *2nd floor*
Beazley Center for Technology
Disability Support Services *2nd floor*
Innovative Teaching & Engaged Learning
Learning Center *2nd floor*
Lighthouse: Center for Exploration & Discovery

- Study Away
- Undergraduate Research
- Career Development
- Wesleyan Engaged: Civic Engagement & Service Learning

Registrar
Robert Nusbaum Center

GODWIN HALL

Alumni, Corporate & Parent Relations *2nd floor*
Army ROTC
Batten Foundation Conference Room *2nd floor*
Birdsong Presidential Suite *2nd floor*
Financial Aid
Institutional Research *2nd floor*
Kaufman Center for Enrollment
Marketing and Communications *2nd floor*
Trinder Center for Advancement *2nd floor*
Veterans Benefits
VWU Global Campus

HOFHEIMER LIBRARY

24-Hour Study Lounge
Barclay Sheaks Art Gallery
Computer Lab *2nd floor*
Foley Family Classroom *2nd floor*
Neil Britton Art Gallery
Pruden Seminar Room *2nd floor*
University Archives *2nd floor*

ALLEN VILLAGE

Student Health Center
Virginia Center for Inclusive Communities
VOLUNTEER Hampton Roads

BRAY VILLAGE

Malbon Center for Technology *Pruden Hall*
Security *Eggleston Commons*